Oklahoma Tariff No. 2 Original Page No. 1

Crown Castle Fiber LLC

<u>TITLE SHEET</u>

OKLAHOMA

TELECOMMUNICATIONS TARIFF

OF

Crown Castle Fiber LLC 1220 Augusta Drive, Suite 600 Houston, TX 77057 Toll Free: 866-787-2637

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO THE PROVISION OF PRIVATE LINE DEDICATED

LOCAL TRANSMISSION SERVICES WITHIN THE STATE OF OKLAHOMA

Pursuant to OAC 165:55 - TELECOMMUNICATIONS SERVICES RULES

Issued: January 22, 2019

Cause No. Pud 201900003 Fernanda H. Biehl, Regulatory Affairs - Fiber Effective: March 28, 2019 Michelle Salisbury, Sr. Paralegal - SCFS Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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Approved Director of Public Utilities

Crown Castle Fiber LLC

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Issued: January 22, 2019

Fernanda H. Biehl, Regulatory Affairs - Fiber Causter No. 4 20201900003 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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CHECK SHEET

Pages listed below of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

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	January 22, 2019					
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Fernanda H. Biehl, Regulatory Affairs - Fiber Causter No. March 28 201900003 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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shall include an asterisk (*) beside applicable page numbers.

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TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would by 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Check Sheets</u> When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The Check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*).

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EXPLANATION OF SYMBOLS

The following symbols will be used throughout this tariff for the purpose indicated and shall appear in the right margin of the sheet:

- (AT) addition to text
- (C) correction
- (CP) change in practice
- (CR) change in rate
- (CT) change in text
- (DR) discontinued rate
- (FC) change in format lettering or numbering
- (MT) moved text
- (NR) new rate
- (RT) removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line that will clearly show the exact number of lines being changed.

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APPLICABILITY OF TARIFF

This tariff contains the description of the services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of telecommunications services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

ACCESSIBILITY OF TARIFF

This tariff is on file with the Oklahoma Corporation Commission and the Company's office located at:

Crown Castle Fiber LLC c/o Crown Castle 2000 Corporate Drive Canonsburg, PA 15317

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's office in Canonsburg, PA. Additionally, copies are available upon request, free of charge, by contacting the Company at (866-787-2637).

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SECTION 1-TERMS AND ABBREVIATIONS

Certain terms used generally throughout this tariff are defined below.

Access: A connection between a Customer Premises and a Point of Presence of an Interexchange Carrier for the transmission of voice data or video/image information.

Access Service: Transmission or switching services to carriers for the purpose of the origination or termination of telephone Toll Service and does not include 911, 411, 976, 311, 611, 500, 950, Directory Assistance, O+ local, and O+ operator services. Customer for Access Service is the Terminating Carrier, except if the Originating Carrier routes Off-Net traffic to the Telephone Company, then Access Services charges will be applied to the Originating Carrier.

Alternate Access: Alternate Access has the same meaning as Local Access except that the provider of the Service is an entity other than the Local Exchange Carrier authorized or permitted to provide such service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

Advance Payment: Part or all of a payment required before the start of service.

Basic local service: Means all residential and business telecommunications voice and/or relay service which meets the standards set forth in 165:55-13-10, including lines beyond the first line into a residence or business.

Bit: The smallest unit of information in the binary system of notation.

Company: Crown Castle Fiber LLC, the issuer of this tariff, and all concurring carriers.

Customer: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific Customer.

Deniable charge: Means a charge for those regulated services for which nonpayment may result in a disconnection of basic local service.

Duplex Service: Service that provides for simultaneous transmission in both directions.

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Fernanda H. Biehl, Regulatory Affairs - Fiber Cause No. 4 Physical Science 10 201900003 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 1-TERMS AND ABBREVIATIONS

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of a multiple internal reflections to a receiver, which translates the message.

Individual Case Basis ("ICB"): A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the case.

Local Access: Local Access means the connection between a Customer premises and a Company Point of Presence.

Local Exchange Service means a switched and/or dedicated telecommunications service which originates and terminates within an exchange or an exchange service territory. Local exchange service may be terminated by a telecommunications service provider other than the telecommunications service provider on whose network the call originated. The local exchange service territory defined in the originating provider's tariff shall determine whether the call is local exchange service.

Local operator services: Means the automatic or live assistance provided to a customer, which enables the customer to arrange for billing or completion of a local call. Local operator services may include, but are not limited to, line status verification, busy line verification, emergency interrupt, and calls to emergency numbers (e.g., 911).

Mbps: Megabits, denotes millions of bits per second.

Network: The Company's digital fiber optics-based network located in the State of Oklahoma.

<u>Network Services</u>: The Company's telecommunications access services offered on the Company's Network.

Node: The Company office where all Customer facilities are terminated for purposes of interconnection to trunks and/or cross-connection to distant ends.

Nonbasic service: Means any telecommunication service not included in basic local service, local interconnection arrangements and/or access service.

Non-deniable charge: Means a charge for those not-regulated services for which nonpayment shall not result in a disconnection of basic, local service.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes Application the Service Order is executed. Director of Public Utilities

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SECTION 1-TERMS AND ABBREVIATIONS

<u>Not-regulated service</u>: Means the offering of service(s) where the rates and/or terms and conditions for such service(s) are not-regulated by the Commission. These would include any services offered from FCC tariffs such as interstate service offerings, and any taxes, fees and surcharges applicable to those services, as well as any intrastate services not contained in tariffs approved by the Commission.

<u>Point to Point Service</u>: Point to Point Service is an unswitched full time transmission service utilizing the Company's facilities to connect two or more Customer designated locations.

<u>Premises:</u> The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

<u>Recurring Charges:</u> The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

<u>Regulated telecommunications service:</u> Means the offering of telecommunications services directly to the public where the rates and/or terms and conditions for such services(s) are regulated by the Commission. These would include services offered from intrastate tariffs approved by the Commission including any taxes, fees and surcharges applicable to those services, and intrastate services when the Commission is enforcing the FCC slamming rules.

<u>Service Commencement Date</u>: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service that does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

<u>Service Order</u>: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications access service offered on the Company's network.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

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SECTION 2 - RULES AND REGULATIONS

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Director of Public Utilities Fernanda H. Biehl, Regulatory Affairs - Fiber Cause No. 100 - 100 Issued: January 22, 2019 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 2 - RULES AND REGULATIONS

2.1 UNDERTAKING OF COMPANY

- 2.1.1 The Company's services are furnished for telecommunications originating and terminating within the State of Oklahoma under terms of this tariff.
- 2.1.2 The Company installs, operates, and maintains the telecommunications services provided herein under the accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.
- 2.1.3 The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4 The Company will comply with the provisions of 165:55-13-10.
- 2.1.5 To the extent that 165:55-13-10.1 applies to the Company's services in Oklahoma, the Company will match the WACP of its underlying providers and will comply with this provision in its entirety.
- 2.1.6 The Company will not impose a preferred carrier freeze on local exchange service. A preferred carrier freeze(s) prevents a change in an end-user's preferred carrier selection toll services unless the end-user gives the carrier from whom the freeze was requested his or her express consent. All local exchange carriers who offer preferred carrier freezes for toll services shall offer freezes on a nondiscriminatory basis to all end-users, regardless of the end-user's carrier selections. OAC 165:55-19-1.7.

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SECTION 2 - RULES AND REGULATIONS

2.2 LIMITATIONS

- 2.2.1Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 The Company does not offer services for resale by Customers unless such Customer has been granted a Certificate of Convenience and Necessity by the Commission to provide such services in the State of Oklahoma.
- 2.2.5 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

2.3 **TRANSFER OR ASSIGNMENT**

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:
 - (A) The Customer of record (assignor Customer) requests such assignment or transfer in writing at least forty-five (45) days prior to the effective date of any requested assignment or transfer; and,

Issued: January 22, 2019

Fernanda H. Biehl, Regulatory Affairs - Fiber Causter Mar Public 2201900003 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 2-RULES AND REGULATIONS

- **(B)** The new Customer (assignee Customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
- (C) Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within thirty (30) days of receipt of the request.
- 2.3.2 As relates to the assignee or transferee, deposits may be required pursuant to Section 2.6 of this tariff.
- 2.3.3 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.3.4 All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.4 USE OF SERVICE
 - The Company's service(s) may be used for any lawful purpose consistent with the 2.4.1transmission and switching parameters of the telecommunications facilities utilized in the provision of such service(s).
 - 2.4.2 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonable interfere with use by others, is prohibited.
 - 2.4.3 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.

Issued: January 22, 2019

Fernanda H. Biehl, Regulatory Affairs – Fiber Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 2 - RULES AND REGULATIONS

- 2.4.4Resale of the Company's service(s) by Customers is prohibited unless and until the Customer has provided the Company with proof that the Customer has been granted a Certificate of Public Convenience and Necessity to provide such service(s) in the State of Oklahoma.
- 2.4.5 The Company's service is available for use twenty-four (24) hours per day, seven days per week.
- 2.4.6 The Company does not transmit messages pursuant to the tariff, but its services may be used for that purpose.
- 2.4.7 The Company's service(s) may be denied for nonpayment of charges or for other violations of this tariff.

2.5 LIABILITIES OF THE COMPANY

- 2.5.1The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the company's direct control.
- 2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted, or the Company learns of the overpayment by other means.

Issued: January 22, 2019

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SECTION 2 - RULES AND REGULATIONS

- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s) that is not the direct result of the Company's negligence.

2.6 DEPOSITS

The Company does not collect deposits from its customers. 2.6.1

2.7BILLING AND BILLING DISPUTES

- 2.7.1Bills to end-users shall be issued monthly, unless the Company's approved terms and conditions of service prescribe a different interval. Bills may be issued on a billing cycle. All end-users shall receive their bills via the United States mail, unless the end-user agrees with the Company to receive a bill through different means, such as electronically via the Internet. Whatever the method of delivery, bills shall comply with OAC 165:55-9-2.1.
- 2.7.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).
- 2.7.3 Unless otherwise authorized by the Commission, bills shall be payable immediately upon receipt and past due fifteen (15) days after the date of the Company mailing or after any deferred payment date previously established either by oral or written agreement between an end-user and the Company. The date after which the bill is past due shall be stated on the bill. OAC 165:55-9-3.

Issued: January 22, 2019

Cause No Ma Page 20190003 Fernanda H. Biehl, Regulatory Affairs - Fiber Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 2 - RULES AND REGULATIONS

- 2.7.4 If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge of 1.5% per month on the delinquent amount for regulated services. OAC 165:55-9-3.
- 2.7.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (866) 787-2637. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Oklahoma Corporation Commission Consumer Services Division P.O. Box 52000-2000 Oklahoma City, Oklahoma 73152-2000 (405) 521-2331 (800) 522-8154 8:00 a.m. to 4:30 p.m. Monday through Friday

OAC 165:55-9-5

2.7.6 The Company must provide notice to affected end-users of any increased rate of a noncompetitive service at least twenty (20) days prior to implementation of said increase. Customer Notice of a rate increase shall comply with OAC 165:55-5-11. NOTE: OAC 165:55-5-11(d)

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SECTION 2 - RULES AND REGULATIONS

2.7.7The Company shall provide notice to affected residential customers of any increased rate for a service determined to be competitive, prior to or concurrent with the effective rate increase. Customer Notice of a rate increase shall comply with OAC 165:55-5-11. NOTE: OAC 165:55-5-11(e).

2.8(RESERVED FOR FUTURE USE)

2.9 TAXES

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

- 2.9.1 All state and local sales taxes are listed as separate line items on the Customer's bill and are not included in the quoted rate(s). OAC 165:55-9-2
- 2.9.2 Other taxes, charges and the regulatory assessment shall be identified in the aggregate on the Customer's bill and shall not be included in the quoted rate(s).
- 2.9.3 Such taxes, charges, and assessments shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

2.10 EQUIPMENT

The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission. Director of Public Utilities

Issued: January 22, 2019

Fernanda H. Biehl, Regulatory Affairs - Fiber Causter No. Map 28 201900003 Effective: March 28, 2019 Michelle Salisbury, Sr. Paralegal- SCFS Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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Cause No. PUD 20190003

Order No. 693610

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SECTION 2 - RULES AND REGULATIONS

2.11 INSTALLATION AND TERMINATION

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.12 PAYMENT FOR SERVICE

- 2.12.1 All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange service tariff shall apply to charges of the Company when the LEC serves as the billing agent for the Company or buys the Company's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations. OAC 165:55-9-2.1
- 2.12.2 Adjustments to the Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.13 **RETURNED CHECK CHARGE**

If a check offered by a Customer for payment of service provided is dishonored; a returned check charge shall be applied in the amount of \$25.00.

2.14 CANCELLATION OF SERVICE BY CUSTOMER

A Customer may cancel service by providing written or verbal notice to the Company.

2.15 (RESERVED FOR FUTURE USE)

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SECTION 2 - RULES AND REGULATIONS

2.16 DENIAL OR TERMINATION OF SERVICE

- 2.16.1 Service may be refused or terminated for any of the following reasons: OAC 165:55-11-2
 - (A) Nonpayment of a bill for regulated telecommunications services within the period prescribed in the Company's tariff.
 - (B) Failure to make a security deposit as set forth in OAC 165:55-9-14.
 - (C) Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
 - (D) Use of telecommunications services in such manner as to interfere with reasonable service to other Customers.
 - (E) Refusal to permit the Company reasonable access to its telecommunications facilities for recovery, maintenance, and inspection thereof.
 - (F) Interconnection of a device, line, or channel to Company facilities or equipment contrary to the Company's terms and conditions of service on file with and approved by the Commission
- 2.16.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.

2.17DISCONNECTION AND NOTICE

2.17.1 When service to an end-user is disconnected for nonpayment of a bill for service after service has been suspended or failure to make a security deposit after a reasonable time, the Company shall give at least ten (10) days written notice to the end-user of the Company's intent to discontinue service. Notice shall be mailed by the Company to the end-user's address. Notice will be deemed given to the end-user three (3) days after mailing by the Company. OAC 165:55-11-10.

Issued: January 22, 2019

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- 2.17.2 Notices of Disconnection or Notices of Suspension shall contain the following information: OAC 165:55-11-121
 - The words "NOTICE OF DISCONNECTION" or "NOTICE OF SUSPENSION" or (A) words with the same meaning, in print type larger than the print type of the notice text.
 - (B) Name, address, and telephone number of customer.
 - (C) Statement of reason for proposed disconnection or suspension of service.
 - (D) The date on or after which service will be disconnected or suspended unless appropriate action is taken.
 - (E) The telephone number in bold print of the Company where the customer may make an inquiry.
 - (F) Charges and procedures for reconnection or approved charges and procedures to avoid suspension.
 - (G) The address and telephone number of the Commission's Consumer Services Division in print size, which is smaller than the print size, used for the Company's telephone number.
 - (H) A statement that the end-user must contact the Company regarding the disconnection or suspension, prior to contacting the Commission's Consumer Services Division.
 - **(I)** Notice of suspension of service relating to past-due amounts shall inform the enduser that the total amount due may include charges for non-deniable and/or not regulated services, which would not cause interruption of local service. The notice must indicate a toll-free telephone number of a service center where questions can be referred and payment arrangements made.
 - (J) The services being disconnected or suspended, whether local and/or toll, and if the service to be disconnected or suspended is local service, a statement that the end-user must also contact their IXC if such end-user wishes to terminate such service in order to avoid incurring additional charges for such service. Approved

Issued: January 22, 2019

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SECTION 2 - RULES AND REGULATIONS

- 2.17.3 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.
- 2.17.4 The following additional information shall be in the notice unless said information can be obtained in the telephone directory and the notice refers the end-user to the location in the directory where the information can be obtained: OAC 165:55-11-12.
 - a. A statement of how an end-user may avoid the disconnection of service or suspension of service, including a statement that the end-user must notify the Company on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the Company.
 - b. A statement that informs the end-user where payments may be made or how to obtain a listing of authorized payment agencies.
- 2.17.5 Notice of disconnection and/or notice of suspension shall be received via the United States mail, unless the end-user agrees with the Company to receive a bill through different means. OAC 165:55-11-12.

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SECTION 2 - RULES AND REGULATIONS

2.18 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

$$Credit = A \times B$$
720

"A"= outage time in hours "B"= total monthly charge for affected facility, where applicable

2.19 INSPECTION, TESTING AND ADJUSTMENT

Upon reasonable notice, the facilities/equipment provided by the Underlying Carrier or the Company shall be made available to the Underlying Carrier or the Company for tests and adjustments as may be deemed necessary by the Underlying Carrier or the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.20 CUSTOMER SERVICE

The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of service, etc.

2.21 PROMOTIONS

Pursuant to OAC 165:55-5-10.2

(A) Promotional offerings are intended to be limited-duration programs that are beneficial to the targeted and/or qualified customers. Promotional offerings are not intended to replace the Company's obligation to seek approval of permanent rates and charges.

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- **(B)** The Company may, during promotional periods, offer customers special rate incentives. The Company shall notify the Director of the Public Utility Division, by submitting a completed Promotion Form, specifying the service(s) offered, terms of the promotion, location, and dates of each promotion period.
- (C) Promotional offerings of services that have been determined to be competitive shall become effective on the date specified in the Notice to the Director of the Public Utility Division, which may be dated no earlier than the date the Notice is provided to the Director of the Public Utility Division.
- (D) Promotional offerings of non-competitive services shall become effective on the date specified in the Notice, which may be dated no earlier than ten (10) business days after the date that notification is provided to the Director of the Public Utility Division.
- (E) Promotions may be repeated, provided the initial promotion and extension do not exceed three hundred sixty-five (365) consecutive days and may not be reintroduced for ninety (90) days.

2.22 CUSTOMER SPECIFIC CONTRACTS

- 2.22.1 The Company has the authority to enter into customer specific contracts for tariffed services offered for which the rates and charges are developed as an Individual Case Basis (ICB). Customer specific contracts may include, but are not limited to:
 - (1)Central office based services;
 - High-speed private line services; (2)
 - Customized services that are unique because of size or configuration. Provided that (3) such customized services shall not include basic local telecommunications services; and
 - (4) Any other service for which the Commission has authorized the Company to enter into customer-specific contracts.
- 2.22.2 The Company shall comply with OAC 165:55-5-10.3 in the submission and development of ICBs.

Issued: January 22, 2019

Fernanda H. Biehl, Regulatory Affairs - Fiber Causter Mar 20201900003 Michelle Salisbury, Sr. Paralegal- SCFS Effective: March 28, 2019 Crown Castle Fiber LLC 2000 Corporate Drive Canonsburg, PA 15317

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SECTION 3 - DESCRIPTION OF SERVICES OFFERED

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SECTION 3 - DESCRIPTION OF SERVICES OFFERED

3.1 GENERAL

Customers may order from the Company local private line telecommunications transport services, subject to availability. The term "services" used in this section refers only to such intrastate telecommunications transport services between two locations traversing the Company's end points each of which originate or terminate at a Customer's or the Company's designated location, unless otherwise stated in this tariff. Any service provided over a third party's facilities, arranged for the Customer by the Company, may be provided on an ICB.

3.2 LOCAL PRIVATE LINE SERVICE

- 3.2.1. Description
 - A. Private Line Service is provided on a point-to-point basis between Customerdesignated and/or Company-designated premises, points of presence, offices, and/or wire centers within the same Incumbent Local Service Area.

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SECTION 3 - DESCRIPTION OF SERVICES OFFERED

3.2 LOCAL PRIVATE LINE SERVICE (cont'd)

- 3.2.1. Description (cont'd)
 - B. Local Private Line Service is provided only where facilities are available and where the Company can secure acceptable arrangements with underlying suppliers (for resold services), and is further subject to the technical limitations of the digital equipment used by the Company. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, additional charges may apply based on the cost incurred to make the changes.
 - C. Local Private Line Service is furnished on a full-time basis, 24 hours a day, seven days a week.
 - D. Local Private Line Service is available in standard DS1 and DS3 offerings.
 - E. All Local Private Line Service provided is non-switched.

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Issued: January 22, 2019	Fernanda H. Biehl, Regulatory Affairs –	Fiber Causter No Mar 201900003
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SECTION 3 - DESCRIPTION OF SERVICES OFFERED

3.2 LOCAL PRIVATE LINE SERVICE (cont'd)

- 3.2.2 Application of Rates and Charges
 - A. All appropriate rates and charges specified in other sections of this tariff are in addition to the monthly rates and nonrecurring charges specified in section 4. In addition to any rate or charge established in this tariff, the Customer will also be responsible for any recurring or nonrecurring charges imposed by local exchange telephone companies incurred by or on behalf of the customer in establishing and maintaining service. Such charges may be billed by the Company or directly by the local exchange company, at the Company's option.
 - B. The rates for Local Private Line Service consist of a nonrecurring installation charge, a monthly recurring fixed rate, and a monthly recurring per mile rate measured using V&H coordinates.

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SECTION 3-DESCRIPTION OF SERVICES OFFERED

3.2 LOCAL PRIVATE LINE SERVICE (cont'd)

- 3.2.2 Application of Rates and Charges (cont'd)
 - C. Local Private Line Service rates in effect at the time the service is installed and/or as of the service order application date will be applicable until the expiration of the service commitment period. At the expiration of the Customer's commitment period, the Customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.
 - D. In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for the Company services may be established at negotiated rates on an ICB, taking into account the nature of the facilities and services, the costs of construction and operation, the volume of traffic, the length of service commitment by the customer, and use of facilities by other customers. Such arrangements shall be considered special pricing arrangements, the terms of which will be set forth in individual customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulations set forth in this tariff shall be incorporated into, and become a part of, said contract, and shall be binding on the Company and customer. Such special pricing arrangements will be made available to similarly situated customers on a non-discriminatory basis. The Company will provide notice to the Commission for all special pricing arrangements including ICB.

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SECTION 4-RATES AND CHARGES

4.1 LOCAL PRIVATE LINE SERVICE CHARGES

Circuit	Charge	Mileage (per mile)	NRC
DSI	ICB	ICB	ICB
DS3	ICB	ICB	ICB

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SECTION 4-RATES AND CHARGES

4.2 ANCILLARY CHARGES

- 4.2.1. Order Change Charge
 - A. DS-1 ICBB. DS-3 ICB
- 4.2.2 Order Cancellation Charge

		Pre-Engineering	Post-Engineering
A.	DS-1	ICB	ICB
В.	DS-3	ICB	ICB

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SECTION 5-COMPANY SPECIFIC INFORMATION

5.1 SPECIAL CONSTRUCTION

5.1.1 **Basis for Charges**

> Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- (A) non-recurring type charges;
- (B) recurring type charges;
- (C) termination liabilities; or
- (D) combinations thereof.
- 5.1.2 Basis for Cost Computation

The costs referred to in 5.1.1 preceding may include one or more of the following items to the extent they are applicable:

- cost installed of the facilities to be provided including estimated cost for the (A) rearrangements of existing facilities. Cost installed includes the cost of:
 - (1)equipment and materials provided or used,
 - (2)engineering, labor and supervision,
 - (3)transportation, and
 - (4) rights of way;

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SECTION 5-COMPANY SPECIFIC INFORMATION

5.1 SPECIAL CONSTRUCTION (Cont'd)

5.1.3 Termination Liability (Cont'd)

Any charges for termination will be set out in an ICB contract between the Company and a Customer.

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SECTION 5-COMPANY SPECIFIC INFORMATION

5.2 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. A summary of each ICB contract pricing arrangement offered pursuant to this section will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the Customer. The following applicable information will be included in the summary:

- (A) LATA and type of switch
- (B) The V&H distance from the central office to the customers premises
- (C) Service description
- (D) Rates and charges
- (E) Quantity of circuits
- (F) Length of the agreement.

If the Company and a Customer enter into an ICB arrangement, the ICB arrangement may provide the Customer or the Company with certain rights to terminate the arrangement. If the Customer or the Company exercises such a termination right, then upon the effective date of termination, the ICB rates will no longer apply. Customer may choose to transit traffic through the Company at tariff rates, subject to meeting any credit requirements of the Company in this tariff. Regardless, in an effort to preserve uninterrupted termination of traffic and to avoid unnecessary disruptions in PSTN calling, Customer will maintain the existing interconnections for the purpose of receiving traffic from the Company while the Company and Customer negotiate a termination agreement governing the interconnection. The terms of the ICB arrangement applicable to the Customer's acceptance of traffic from the Company will continue to apply until such time as a successor termination agreement becomes effective. The Customer and the Company will use their best endeavors to resolve in good faith all outstanding issues in the renegotiation of a successor agreement and will escalate any disputes to members of senior management. However, if the Customer and the Company are unable to come to a resolution of certain issues during the renegotiation process, either the Customer or the Company may at any time request arbitration, mediation or assistance from the Commission or, if applicable, the Federal Communications Commission, to resolve the remaining issues, in accordance with the applicable commission's procedures.

All ICBs will be consistent with OAC 165:55-10.3

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SECTION 5-COMPANY SPECIFIC INFORMATION

5.3 TEMPORARY PROMOTIONAL PROGRAMS

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. All promotional offerings will be consistent with OAC 165:55-10.2

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Issued: January 22, 2019

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SECTION 6 - OKLAHOMA UNIVERSAL SERVICE FUND (OUSF) RECOVERY INDEX

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Issued: January 22, 2019

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SECTION 6---OKLAHOMA UNIVERSAL SERVICE FUND (OUSF) RECOVERY

6. OKLAHOMA UNIVERSAL SERVICE FUND (OUSF) RECOVERY

- 6.1 **General Regulations**
 - (A) Contributions to the OUSF are assessed as a uniform percentage of the telecommunications carrier's total retail-billed intrastate telecommunications revenue for a 12-month period identified by the OUSF Administrator. This percentage is established annually pursuant to an Order issued by the Oklahoma Corporation Commission.
 - (B) Pursuant to 17 O.S. § 139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.
 - (C) Recovery shall be assessed by either a flat recovery fee or a percentage recovery charge, as described below.
 - (D) Recovery shall be assessed on the same retail revenues as those used for contribution purposes.
- 6.2 OUSF Recovery Charge (Percentage or Flat Fee)
 - (A) Recovery of the OUSF contribution from retail customers shall be made by a uniform monthly flat fee or percentage, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in this tariff. The OUSF Recovery charge is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any overrecovery or under-recovery from retail customers, pursuant to OAC 165:59-3-46.
 - (B) The results of such calculation(s) shall be rounded to the nearest penny for the purpose of applying this amount to retail customer's bills.
 - (C) The resulting OUSF recovery amounts are not revenues of the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fees or assessment in the customer's bill.

Issued: January 22, 2019

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SECTION 6-OKLAHOMA UNIVERSAL SERVICE FUND (OUSF) RECOVERY

- (D) If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Charge will be stated separately in the customer's monthly bill.
- (E) Records shall be kept by the Company which reflect the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission along with any changes to the OUSF Recovery Charge.

Changes in the OUSF Recovery Charge

- (F) Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement tariff page reflecting the revised OUSF Recovery Charge shall be included with the notification letter.
- (G) Notification of changes to the OUSF Recovery Charge shall be made at least 30 days before effective date of change.
- (H) The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.
- (I) If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the company from its retail customers, the page which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available.
- (J) Revisions for over-recovery and/or under recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change in the OUSF contribution factor.
- (K) The following will appear on a separate page as a Price List:

Oklahoma Universal Service Fund Recovery Charge

	Recovery Percentage	
	(or)	
Recovery Fee	Approved BD)	
		Director of Public Utilities
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