CROWN CASTLE | CYFLARE

CYBER DEFENSE powered by CyFlare

Cyber Defense Professional Services

No matter an organization's size or industry, data is king. When it comes to keeping your mission-critical data secure, hands-on expertise makes all the difference. Having the right team of cybersecurity experts who is focusing on everything from scoping, planning and installation to monitoring, analysis and response allows you to concentrate on your business goals. But even with all that support, in today's quickly evolving security landscape you may require additional professional services.

Cyber Defense Professional Services, powered by CyFlare, offers a variety of hourly services designed to meet even the most complex security requirements. This includes security, orchestration, automation and response (SOAR) platform engineering, custom integrations, playbook modifications, tabletop exercises, customer reports and assessments—all fully managed by our security operations center (SOC).*

Additional product offerings

Cyber incident response

> **Subscription-based** incident response provides ongoing deep forensics on an attack and updates rules within your automated response playbooks. Once a threat has been restricted, the CyFlare SOC team will work with you to build a proactive incident response plan that will help prepare you to prevent any potential breaches, intrusions, fraud or other incidents in the future. This is available with a minimal one-time set up fee.

> **On-demand** incident response provides complete one-time immediate support with tabletop security tactic exercises, data forensics, simulated incidents that verify response readiness, response plan documentation and after-hours support. This is available for a one-time fee for up to 25 hours of support and service.

Penetration testing
Provides planned cyberattack tests for all your internal, external and web applications to identify weak spots and keep your network secure.

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Key benefits

Enhanced network security

With additional professional services accompanying your Cyber Defense solution, you'll have added cybersecurity support including intrusion prevention, complete risk reports and more.

Increased flexibility and scalability

With a variety of specialty services available for you to choose, Cyber Defense Professional Services enhances your core SOC solution and provides greater flexibility by selecting any additional services you may need. You have the ability to select our subscription-based offering for ongoing support or on-demand for an immediate one-time need.

Greater performance visibility

In addition to human support, you'll have access to our Cyber Defense One portal, which provides high visibility into data across clouds, networks, endpoints, and applications. A single portal for frictionless SOCaaS enablement including live chat, analytics, reporting and more.

Dedicated support and monitoring

Specialized experts provide complete care to support your everyday needs. You will have a dedicated Crown Castle Client Service Manager focused on providing you with ongoing account support, including billing, account changes and renewals, quarterly business reviews and more. At the same time, we also provide specialized consultation, monitoring and communication expertise from your dedicated CyFlare Customer Success Manager and Systems Engineer.

Lower capital and operational cost

With Cyber Defense, you'll receive 24/7/365 monitoring and guidance where and when you need it, without the large upfront costs required for in-house management. This allows you to allocate resources to your most pressing business needs while minimizing operational costs.

Why Crown Castle?

Our unique, nationwide portfolio
With approximately 90,000 route miles of fiber, we own and operate one of the largest and densest fiber networks in the country with a presence in 23 of the top 25 US markets.

Our proven track record
In our 30 years of experience owning and operating network assets we've seen it all and we're always ready to adapt to changing network trends.

Our deep expertise
We've worked with nearly every industry so we understand your unique opportunities and challenges and can tailor solutions to meet your goals.

Our solutions
We have your networking and security needs covered. Visit our infrastructure solutions page to learn more about our suite of solutions and how they can solve your toughest challenges.

CROWN CASTLE

Crown Castle owns, operates and leases more than 40,000 cell towers and approximately 90,000 route miles of fiber supporting small cells and fiber solutions across every major US market. This nationwide portfolio of communications infrastructure connects cities and communities to essential data, technology and wireless service—bringing information, ideas and innovations to the people and businesses that need them.

For more information, please contact 1-888-701-0851 or visit **CrownCastle.com**